

WECHC PARTNERSHIP ADVISORY COMMITTEE (PAC)
Windsor Family Credit Union (WFCU)
2800 Tecumseh Road East, Windsor, ON
Wednesday September 17, 2014
9:00 – 11:00 am

Chair: Hardeep Sadra, Director Chronic Disease
Recorder: Lynn Thomson, Administrative Assistant

1. **Welcome/Intro** **H. Sadra**
The first edition of WECHC Service Guides were distributed. Requests for additional guides can be directed to swarwaruk@wechc.org
2. **Approval of Minutes of April 7, 2014**
Approved on consensus.
3. **Community Information Session** **Jill Cadarette**
 - Power Point presentation was provided on Age Friendly Windsor Network – Overview of Age-Friendly Movement
 - Seniors Advisory Committee (SAC) documents are available on www.windsorseniors.com
 - World Health Organization (WHO) documents are available on www.age-friendlyworld.org
4. **Community Partner Updates**
 - House of Sophrosyne**
 - Looking at a new facility to expand space to accommodate and meet needs of clients in the community.
 - If successful will provide an opportunity to support mothers and children in the facility.
 - Hopeful to expand to provide outpatient services.
 - Windsor Police – Community Services Branch**
 - The most recent initiative is 'SOS' sessions (Securing our Seniors). An officer will attend nursing homes, libraries or other community locations to conduct relevant presentations on senior specific issues. This may include wills/testaments/power of attorney issues, senior fraud, driving legislations which affect seniors, and other topics. Contact Constable Deanna Lamont for more information at (519)255-6173 ext 2 or by email: dlamont@police.windsor.on.ca
 - Another 'hot topic' is providing education to organizations and individuals about internet fraud and the insecure hot spots at public locations.
 - 30th Anniversary of VIP and Crime Stoppers
 - The Values, Influences and Peers (VIP) is a program designed for Grade 6 students taught by an educator and a police officer. The intent is to reinforce responsible citizenship, positive social behavior, and community values.
 - Windsor Essex Children's Aid Society (WECAS)**
 - 'Youth & Care' Initiative (children transitioning out of the system once reach the age of 18). New programs have been introduced to support youth transitioning up to ages of 21 and, in some cases, up to age of 24 years depending on circumstances.
 - Work is ongoing with community partners to assist with the transitioning process from ages 18-21.
 - Mentorship is available to provide University and College education through by offering assistance to subsidize education.
 - Gaps identified are around mental health and addictions. Challenges are around appropriate diagnosis and treatment of this vulnerable population.

District Stroke Centre - WRH

- Acute Care improvements are ongoing across the sites.
- Working with LHIN on Community Rehab for Stroke Prevention.

Windsor Essex County Community Drug Strategy

- Ongoing successful programs - Harm Reduction and Overdose Reduction Program
- Pilot of Replacement Program with Pharmacies (7) to address misuse of narcotic patches. Pharmacies are offering a patch for patch return program to ensure used patches are removed from the street.
- Working on a strategy to improve sharps management in the community. Sharps are continually being found in inappropriate locations that pose a danger to the community.
- The current Drug Prevention Program for girls aged 13-16 is being extended to reach other youth in the community.

Homeless Coalition

- Community Action Team will introduce the Poverty Challenge to high school students commencing October. This is an intensive one-day summit on poverty geared to high school students. This event provides experiential learning about living in poverty and poverty reduction.
- Raise the Roof Campaign will take place in November. The aim is to provide long-term solutions to homelessness.

Ministry of Children & Youth Services

- Children & Youth Mental Health Services are being implemented to standardize and coordinate services across the province to transition youth to adult services.
- Seven core services will be identified that are consistently available across the province to children and families (Targeted Prevention, Brief Services, Counseling and Therapy Services, Family/Caregiver Skill Building & Support, Specialized Consultation & Assessment, Crisis Support Services, Intensive Treatment Services).
- Lead Agencies are being identified to be accountable to deliver mental health services available – HDG Children's Centre have been identified as a Lead Agency.

Community Living Essex County

- Accreditation was successfully completed in June 2014.
- Transitioning youth is a current initiative/challenge for children leaving child services.

Hospice of Windsor

- Mary Broga has been appointed as Board Chair.
- A Hospice will be opened in Leamington – hopeful to break ground in October with opening in Spring 2015.
- Applying for Accreditation.
- Provincial Committee involvement with Ministry of Homecare. Windsor was chosen by the World Organization to become a Compassionate City.
- Work ongoing with community partners to identify 4000 most vulnerable people in the community (of all ages) to improve quality of end of life. **Any community partners interested in joining the Committee should contact Joe Perry @ jperry@thehospice.ca**
- 35th Anniversary Gala will be held in October

CCAC

- New CEO – Lori Marshall joined in June 2014
- New Strategic Plan under development
- Community Engagement Sessions have taken place over the past month
- Telehomecare Initiative was launched in June 2014. Equipment and tools are provided for chronic disease patients to receive in home services. Nurses monitor each patient's health status remotely, provide education and coaching for management of their conditions. The patient's primary care provider is informed of progress. The launch has been successful with 23 referrals received over past 2 months. Referrals are taken by normal route of CCAC.

Leamington Family Health Team

- Serve 5 locations throughout Leamington and Kingsville – 15 physicians, 3 nurse practitioners.
- Initiative ongoing by attending nursing homes to prepare for advanced care planning.
- Patients in the nursing home become rostered patients with the FHT.
- Memory Clinic is held monthly for patients of the family health to provide assessments for patients and family. The focus is on patients with Alzheimer's and Dementia.

WECHC

- Successfully transitioned to new EMR (Nightingale) system in July.
- Teen site moving from 1585 Ouellette to 1361 Ouellette – renovations underway – anticipate moving early fall. Main floor will be clinical area. Basement will house back office staff.
- Sandwich site - school closed in summer of 2014 therefore clinic needs to relocate by the end of December. Moving to modular units at corner of Brock and College until the College Street location ready.
- Leamington – expanding hours to Tuesday evening for primary care. Currently have 1 NP on site 3+ days/week with the support of a Physician. Seeking to meet the needs of the migrant workers' needs by hiring a Spanish speaking NP to start in October. Other services provided there are Speech Language Pathology, Counseling and Diabetes educators (either nurses and/or dietitians from November). Group classes are run by both Diabetes Wellness Team and Chronic Disease Management Team.
- Preparation for Accreditation is ongoing for September 2015.

Teen Health

- Launching a virtual library to converting the library to an e-library to provide resources for teens, caregivers, health care providers.

Diabetes Wellness / Chronic Disease

- Diabetes support Pelee Island via OTN for one on one consultations and by group classes.
- Active Aging Program is running at Half Century Centre in Leamington.
- Falls Prevention Mobile Clinics – running throughout Windsor and Essex.
- Active Aging waitlist has increased due to restructuring at hospitals. In response to this increased demand, additional programs have been added to accommodate.

Street Health

- Community Health Day recently was attended by over 300 clients who received hygiene kits. Next Community Health Day is December 16.
- Flu Clinics will start from October 23.
- Hep C Program will join Network Committee in October.
- Kids Alliance – successful bursary program is supported by RBC. Each Youth Council submitted applications and one applicant from each school will receive a \$500 bursary towards future education.
- Karen Plunkett is retiring effective October 17.

Pathway to Potential

- Current Initiatives: Poverty Reduction Strategy
 - Market Dollars – Food security initiative sells food vouchers for half price
 - Windsor Soup – October 5 – four pitches - \$5 soup/salad vote
 - Personal Development Opportunities – Understanding Poverty Workshop + Tri County Initiative

Windsor Essex Local Immigration Partnership

- Partnering with LHIN – Oct 9 – hosting “Listening to You” – target is to engage local immigrants.
- Opportunity to raise unique health care needs of immigrant families – focus groups will be held with immigrants and stakeholders.

- Aim is to create an understanding within community to assist in assimilating clients into the community.
- 77 organizations meet quarterly to work on 'hot topics'.

Windsor Women Working with Immigrant Women

- Second year for mental health initiatives for new Canadians.
- In Leamington one day/week to offer support to clients in hospital and throughout the county.
- Intergenerational program with adolescents and seniors has been successful.
- Working with Multicultural Council and their NP support clients.
- Working with LHIN on newcomer health initiatives.

CMHA - City Centre Community Health Centre

- Went live with new EMR in July 2014.
- Looking at creating access in providers schedules to decrease wait times.
- Implementing Depression Strategy with counseling clients.
- Collaborated with NP Essex County Clinic – applied for funding for physiotherapy, OT and chiropractor services – verbal approval received.
- Completed application to Green Shield for dental services for clients.
- Hotel Dieu and CMHA have integrated services.

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| 5. | Next Steps | H. Sadra |
| | <ul style="list-style-type: none"> ✓ Determine presenter for next meeting ✓ Hospice – Wellness Centre, Community Crisis Centre has offered to present for a future meeting | |
| 6. | Closing Remarks / Thank You | H. Sadra |
| 7. | Adjournment | H. Sadra |
| | The meeting was adjourned at 10:45 am. | |
| 8. | The next meeting is scheduled for Wednesday December 10, 2014 from 9:00 am – 11:00 am – Windsor Family Credit Union (2800 Tecumseh Road East, Windsor, Ontario). | |

Respectfully submitted by Lynn Thomson