

**WEHC PARTNERSHIP ADVISORY COMMITTEE (PAC)**  
**Windsor Crossing – Unit 750 (beside Bowring)**  
**1555 Talbot Rd, LaSalle, ON N9H 2N2**  
**Wednesday February 19, 2014**  
**9:00 – 11:00 am**

**Chair:** Hardeep Sadra, Director Chronic Disease  
**Recorder:** Lynn Thomson, Administrative Assistant

1. **Welcome/Intro** **Hardeep Sadra**  
A welcome was extended and introductions took place. The minutes were approved as previously circulated.
  
2. **Community Information Session** **Jennifer Tanner**  
➤ Presentation on 211 services (Power Point attached).
  
3. **Community Partner Updates** **Hardeep Sadra**  
**WEHC**  
➤ A new Eating Disorder 1-800 Service was recently launched in partnership with BANA to serve clients in Windsor and Essex County. A central line will direct clients to either BANA or WECHC. Cards with contact information were distributed to the group. A partnership has been established with the Regional Children's Centered to serve children less than 10 years of age.  
➤ Street Health has received funding for a fourth NP in response to client needs.  
**Canadian Diabetes Association (Joyce Montrose)**  
➤ New website will be launched in the next few weeks.  
**Ministry of Children & Youth Services (Mark Horrocks)**  
➤ Recent changes have been made to mental health services to ensure that children, youth and families across the province can access the same core services, and planning and service pathways are facilitated. Families will have access to child and youth mental health services from whichever service area is most convenient. Phase 1 determined which areas would be serviced and phase 2 will identify lead agencies to ensure all geographic regions in Ontario are represented.  
**Regional Cancer Program (Marla Jackson)**  
➤ Focus remains on cancer prevention and screening. Smoking cessation and free screening programs are being promoted.  
➤ Continue to create partnerships within the community. An invite was extended to community partners to attend a workshop aimed at problem solving common issues around chronic disease prevention and screening. Date to be finalized for late spring or early fall. For more information contact Marla Jackson (Cancer Prevention and Screening, Windsor Regional Hospital, Erie St. Clair Regional Cancer Program, 2220 Kildare Road, Windsor, Ontario, N8W 2X3 Tel: 519.254.5577 ext. 52830 Email: [Marla.Jackson@wrh.on.ca](mailto:Marla.Jackson@wrh.on.ca))  
**Windsor Essex County Health Unit (Neil Mackenzie)**  
➤ The Healthy Kids Community Challenge - The challenge is for families and the local community to come together for the common goal of healthier children and youth. Applications are being accepted throughout the municipalities.

- Healthy Community Partners Fund – The fund is intended for work with Community Partners to create healthier communities by encouraging healthy lifestyles and preventing chronic diseases. Applications are due February 28.
- Workplace Wellness Program – In partnership with Go For Health Windsor-Essex, provides a high quality, flexible program adapted to meet the needs of workplaces. The Working Toward Wellness (WTW) program promotes employee health and helps create and support healthy workplace environments. The program offers a minimum of three health initiatives throughout the year, each focusing on a different health topic. Resources are available in print or electronic versions.

**Harrow Family Health Team (Brian Gray)**

- Final stages of securing a CCAC Manager on site
- Large community room available for community partner use (holds 65-70)
- Satellite site in McGregor is being launched once a physician is secured
- Recently won honorary mention MOH awards for COPD Program. Program is in collaboration with University of Windsor. Would like to introduce similar model for CHF and will present to LHIN to request funding.
- Hospital Reporting System – all data from hospitals will be available to the health team. New program will provide instant reporting of clients attending hospital.

**City Centre Health Care (Jenny Boyd)**

- Accepting new clients
- Reaching out to new comers within Windsor Essex area

**Aids Committee (Shelly French/Lydia Chan)**

- Young and Proud Support Group - for gay, lesbian, bisexual, transgender and questioning youth between the ages of 14 and 29. Focus to provide support and educational services tailored towards the younger generation.
- Hot Lunch Program – runs every Thursday

**Mental Health Connections (Jean Laforge)**

- Physical Fitness Program – offer fitness program at YMCA
- Education – Personal Growth Programs – educate about illness, boundaries, triggers
- Crafts, ceramics, music (piano & guitar)
- Art and writing program
- Kitchen Program
- Peer Groups
- Family Program – offer family support and education
- County outreach in Leamington and Amherstburg

**House of Sophrosyne (Doris Stillman)**

- Additional funding for the Caring Connections Program enables a no wait time admission to the residential program.
- Transition House has opened for homeless women with children who meet the preset criteria. They will eventually integrate into City of Windsor housing.
- Annual Pajama Party – April 25

**Windsor Police Service (Shane Renaud)**

- Work ongoing within the schools
- Partnerships continuing with multicultural groups, CAS, seniors programs, UoW

**District Stroke Centre (Denise St. Louis)**

- Investigating new models of care specifically transitioning clients into services in the community

**4. Transition Points Workgroup – Update from 25 November 2013 meeting**

- Minutes from November 25, 2013 meeting distributed by email on December 2, 2013 (attached to agenda and meeting invite).
- Gaps identified around lack of information sharing, system navigation, community partner knowledge.
- Harrow has established direct communication with the hospital to access patient information.
- WECHC is working with the Admitting Department at WRH to set up Street Health NPs with access to SoleCom. Roll out is expected by April/May. 'Frequent flyers' to ER are identified by self reporting. Some privacy issues are being addressed and the need to change terminology when asking a client details of their primary care provider (i.e. primary care provider instead of physician)
- City Centre has adopted a strategy by providing clients with a card that identifies their care provider in an effort to receive information from the hospitals.
- Street Health has adopted the same strategy by providing clients with a card identifying their primary care provider.
- Disconnect identified between information sharing from hospitals to care providers. The issue is identified by multiple community partners.

**5. Next Steps**

**H. Sadra**

- ✓ Set up a workgroup to discuss approach for problem solving this issue with the hospitals.
- ✓ Set up a meeting with the hospital as a group to address the issue.
- ✓ Outcome sought is improvement of patient care in addition to reducing ER wait times.

**Action: Set up a Workgroup meeting in March to address the issue and develop a plan to move this forward – meeting invite will be sent to the group to facilitate a meeting in April.**

**6. Closing Remarks / Thank You**

**H. Sadra**

**7. Adjournment**

**H. Sadra**

The meeting was adjourned at 10:30.

**8. The next meeting is scheduled for Wednesday April 9, 2014 from 9:00 am – 11:00 am – venue TBA**

**ACTION ITEMS**

<b>Item #</b>	<b>Action Item</b>	<b>Minutes</b>	<b>Due Date</b>	<b>Agent</b>
1	Set up Workgroup in March to develop a plan for accessing client information from hospital ER visits or hospitalization	19 February 2014	Set for March 26 @ Diabetes Wellness – also available by teleconference	Lynn Thomson