

**WECHC PARTNERSHIP ADVISORY COMMITTEE (PAC)
Windsor Family Credit Union (WFCU)
2800 Tecumseh Road East, Windsor, ON
Wednesday December 10, 2014
9:00 – 11:00 am**

Chair: Hardeep Sadra, Director Chronic Disease
Recorder: Lynn Thomson, Administrative Assistant

Attendance: 19

1. Welcome/Intro

H. Sadra

2. Approval of Minutes of September 17, 2014
Approved on consensus.

3. Community Information Session

Power Point Presentations (attached to minutes):

- Hospice of Windsor (J. Perry) – link for information www.thehospice.ca
- CCAC (L. DeBuck & M. Holmes) – Complex and high needs clients are the focus with an effort to move low need clients into the community. The nursing and PSW component is being reduced on the low need clients. The Assisted Living Program for high risk seniors was discussed.
- Windsor Regional Hospital (M. Reiser)
 - Emergency Room Update – Key area of focus is communication and integration across both sites. Work is ongoing to align staff to enable working at both sites to enhance patient care. Teresa Morris is Director of Emergency Department over both sites. Front line staff driven initiative is ongoing to amalgamate processes. Dr. Levy is Chief of Emergency across both sites. An outside agency has been brought into make the processes cohesive.
 - Improving the communication flow from community programs to/from hospital was identified. There are communications plans in the works with an attempt to integrate systems across sites.
 - Discussion took place around wording used by Emergency Room personnel to change from "Who is your doctor" to "who is your care provider or nurse practitioner?" Discharge instructions are being reviewed by WRH and identified as a priority. WRH recognize this to be a primary concern.

4. Community Partner Updates

Life After Fifty

Free one week passes were offered to the group with an invitation for a tour. Tickets are available at either site or on line for a draw to be held in January 2015.

CMHA

Engaging in a partnership with Hotel Dieu Grace Health Care. Work in progress. Partnering with Ontario Hockey League to hold suicide prevention training workshops.

W5 - Windsor Women Working with Immigrant Women

Leamington services continue to develop and grow. Women and Men's groups have been established to deal with loss and spending holiday apart from families.

Canadian Diabetes Association

Working on developing self-management tools. Promoting advocacy and have developed a Diabetes Charter to drive policy change to make changes to benefit clients. Foot care is an essential need for this population but not covered by OHIP.

AIDS Committee

The Education & Outreach team is planning a forum for health care providers in the New Year, and will be sending out invitations to participate in the planning committee.

Wellcome

Five year funding for Community Coordinator has been received. Shelter program is busy – several waiting in hotels for placement. Looking for volunteers to assist. 25th Year celebration in 2015.

Homeless Coalition

Raising the Roof Campaign commenced on December 2, 2014 throughout Windsor selling merchandise at several schools and Wendys. Partnering with City of Windsor to hold simulation (April 29) for school students to walk a day in the shoes of homeless/poverty stricken.

Hospice

New site is underway in Leamington with the hope to be open in summer 2015.

City Centre

Collaboration with NP Clinic – received funding for pilot program to receive PT, OT, massage and chiropractor services. This will support the chronic pain program.

Leamington Family Health Team

15 physicians serve 26, 000 rostered and 4,000 unrostered patients. Advanced Care Planning Program is a priority. In collaboration with CCAC, a Case Manager is on site 3 days / week in Leamington and 2 days/week at Harrow to assist with high needs patients. Pilot program.

French Language

Launching a report soon on senior francophone needs and housing. Working with the LHIN in this initiative. A study will map of location of the francophone population in Windsor Essex. The intent is to be in a position to recommend an action plan to assist CCAC identify housing services needs and requirements in an effort to reduce CCAC services.

WEHC

Teen Centre has moved to 1361 Ouellette. SCH will be moving to a temporary modular unit location to 3320 College Street on December 22, 2014 while the College Avenue permanent site is under preparation. Open House for SCH site will take place on January 6.

Back office integration with Chatham Kent CHC with Administration and Payroll is ongoing for efficiency.

Children and Youth Services

Core service providers are working on community wide service delivery plans – template on how to provide services throughout Windsor Essex. Children and youth plans will follow to develop care pathways. Special Needs Initiative Strategy for Ontario encompasses everything apart from mental health. The initiative will encompass children from birth to school exit. Three prong approach:

1. Development of preschool screen 0-6 years - service coordinator to assist navigation through services for this population of children.
2. Integrated rehabilitation plan until school exit (integrate all services that are provided throughout all agencies – a one route path). This is province wide.
3. Transitioning youth into the community will form part of the plan.

M. Broga will present the Community Service Plan at the March 11, 2015 meeting.

5. **Next Steps** **H. Sadra**
✓ Presenter for next meeting – M. Broga will present the Community Service Plan
6. **Closing Remarks / Thank You** **H. Sadra**
7. **Adjournment** **H. Sadra**
The meeting was adjourned at 10:55 am.
8. **The next meeting is scheduled for Wednesday March 11, 2015 from 9:00 am – 11:00 am at Windsor Family Credit Union (2800 Tecumseh Road).**

Respectfully Submitted by Lynn Thomson