



# WINDSOR REGIONAL HOSPITAL

## OUTSTANDING CARE – NO EXCEPTIONS!

November 7, 2016

Dear

This letter is to notify you that the Diabetes Clinic at Windsor Regional Hospital (WRH) will be transitioning the outpatient support for individuals with insulin pumps as of March 31, 2017. After this date, all outpatient pump support will be provided in the community through the Diabetes Wellness Program at the Windsor Essex Community Health Centre (WECHC). The Diabetes Wellness Program at the WECHC is now certified as an Assistive Devices Program for Insulin Pumps – allowing the WECHC to provide great care and better access as individuals will no longer need to travel to the hospital for pump support.

### **Better Access to Diabetes Care**

Starting early next year, WECHC will provide support to patients with insulin pumps at any of their six locations noted below. This change means the needs of individuals can be met outside of a hospital, improving accessibility for patients as a result of having these services in multiple locations across the region.

<b>Locations</b>	
Free parking available at most locations	
<b>Diabetes Wellness</b> 2885 Lauzon Parkway N. #106 Windsor, ON N8T 3H5	<b>Street Health</b> 711 Pelissier Windsor ON N9A 4L4
<b>Teen Health</b> 1361 Ouellette Avenue #101, Windsor, ON N8X 1J6	<b>Leamington</b> 33 Princess St. Suite 401 Leamington, ON N8H 5C5
<b>Sandwich Community Health</b> 3320 College Avenue (corner of College Ave. & Brock) Windsor, ON N9C 0E1	<b>Pickwick</b> 7621 Tecumseh Road East, Unit 114, Windsor ON
Day and evening appointments available Monday through Friday	

**MET CAMPUS 1995 LENS AVENUE WINDSOR ONTARIO N8W 1L9**

**OUELLETTE CAMPUS** 1030 OUELLETTE AVE. WINDSOR, ONTARIO N9A 1E1  
AUTOMATED ATTENDANT (519) 973-4444 • **WEBSITE:** [www.wrh.on.ca](http://www.wrh.on.ca)



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Windsor Regional Hospital will continue to support paediatric patients, inpatients, and women with gestational diabetes. Additionally, WRH is now providing a weekly Urgent Endocrinology

Clinic for follow-up care after an Emergency Department visit. These patients will be referred by the attending endocrinologist as appropriate.

#### **WECHC – Experts in Diabetes Support**

WECHC has already established an excellent reputation for supporting individuals with diabetes. The WECHC's Diabetes Wellness Program already provides support to improve diabetes self-management and reduce health complications for adults living with Type I or Type II Diabetes and for those at risk of developing diabetes. WECHC's Insulin Pump program staff will be on-call 24 hours a day and 7 days a week to support clients, and will offer extended office hours Monday to Friday from 8 am to 8 pm. The WECHC will also offer primary care and allied health care services to their clients to support their overall individual health and wellness.

#### **Continued Care by Physicians**

The physician support team remains the same. Clients will continue to be supported by endocrinologists from the same group of physicians who currently provide care for outpatients at WRH.

#### **Additional Information**

In January 2017, WECHC will start receiving new referrals for individuals who would benefit from using an insulin pump to manage their diabetes. By March 31, 2017 WECHC will support all individuals with insulin pumps.

When your care is transferred to the WECHC your medical record will automatically be sent from Windsor Regional Hospital to the WE Diabetes Wellness Centre.

We are scheduling information sessions for patients to learn more about the changes, meet with the WECHC clinical team, and have an opportunity to ask questions. The information sessions will be held at WRH Met Campus, First Floor, Diabetes Education Room:

**Monday, November 14<sup>th</sup>, 6:00 pm – 7:30 pm**

**Wednesday, November 16<sup>th</sup>, 9:00 am – 10:30 am**

**Friday, November 18<sup>th</sup>, 2:00 pm – 3:30pm**

*Note-parking vouchers will be available at the end of the sessions*

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In the meantime, if you have further questions, please contact Karen Riddell, Director, Medicine Program, WRH at 519.995.0413 or Line Lauzon, Clinical Director, WECHC, at 519.566.3053 or you can find more information at [www.wrh.on.ca](http://www.wrh.on.ca) or [www.wechc.org](http://www.wechc.org)

Sincerely,

A handwritten signature in black ink, appearing to read 'DM'.

David Musyj  
President and CEO

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